

#### WHEATLY HOMES SOUTH MINUTE OF BOARD OF DIRECTORS MEETING

| Date:<br>Time:<br>Venue: | Wednesday 11 January 2023<br>11am<br>Wheatley House, 25 Cochrane Street Glasgow   |
|--------------------------|---|
| Chairperson:             | Maureen Dowden  |
| Present:                 | Jo Boaden, Heather Macnaughton, Hugh Martin, Michael Greaves Mackintosh, John McCraw  |
| In Attendance:           | Pauline Turnock (Group Director of Finance and Legal Services),<br>Stephen Wright, Director of Governance<br>Alan Glasgow (Managing Director) |

#### 1. Apologies for absence

Apologies for absence were received from John Henderson and John Henderson. The Chair confirmed that a quorum was present.

#### 2. Declarations of interest

The Board noted the standing declarations of interest. No new declarations of interest were made.

## 3. 2023 rent setting - tenant feedback and next steps

The Board received a report on the feedback from our extensive tenant engagement on our 2023 rent setting proposals and an update on the wider sector position in terms of consulting tenants on their rent increases. Approval was sought on the 2023/24 rent increases and the next steps, process and timeline for consulting our tenants.

The Board carefully considered the report and noted that our engagement on the 2023 rent setting proposals had given us a very strong sense of tenants' views on our rent setting proposals and priorities more widely with over 700 customers involved in interviews and focus groups.

The Board considered the outcome of the initial consultation (which had been independently facilitated by BMG) and was satisfied this was reflected in the consultation documents. In particular, the Board noted that the engagement had identified that a majority of those tenants involved were in favour of a rent increase to preserve services and investment as much as possible and did not support a rent freeze.

The Board considered the proposed consultation timeline and noted that while it was shorter than we would usually provide, it still provided a reasonable window for tenants to respond.

### **Decided: The Board**

- 1) Approved the options for consultation as set out in paragraph 4.25 of the report.
- 2) Approved the keys steps and timeline for consultation with tenants as set out in paragraph 4.26 of the report.

## 4. Dumfries and Galloway flooding update

An update was provided on the flooding experience in D&G during December/January.

The Board was informed about some of the pre-emptive steps we had taken prior to the festive holidays through the provision of flood barriers. The Board also noted that a small number of properties had been significantly flooded and that customers had required to be decanted and would remain so for a period of up to 9 months while their homes are repaired.

The Board discussed the repair works and asked that we incorporate additional flood defence works where possible. The Board also welcomed the partnership working with the local authority and the importance of public infrastructure in preventing future flooding.

# 5. AOCB

No other business.

I certify that the above minute has been approved as a true and accurate reflection of the proceedings.

Signed \_\_\_\_\_